"Fast Food" Insurance

Exposing A BROKEN & COMMODITIZED Industry

"Fast Food" Insurance Corruption Exposed

CORRUPTION EXAMPLE: HOME & AUTO

- A-F COVERAGE
 - Basic Coverages (Match)
 - Agency Sells Price

NO DISCLOSURE OR CONSULT

- Application (Agent Manipulation)
- Soft Quote (Agent Manipulation)
- Policy Form (Agent Manipulation)
- Limit (Agent Manipulation)
- Endorsements (Agent Manipulation)
- Coverage Packages (Agent Manipulation)
- Bundles (Rate Comparison Confusion)

"Fast Food" Manipulation

- Agent sells Price
- Agent matches the coverage that is easy for the customer to evaluate
- Agent removes the coverage where it is confusing for the customer to understand what is in the policy.
- Customer thinks they have this big win and takes the financial loss out of pocket at the time loss.

Certified "Organic" Insurance You finally have a choice!

Fast Food & Organic Agency <u>Quoting</u> Comparison

| | "Fast Food" Insurance | "Fast Food" Insurance | "Fast Food" Insurance | 100% ORGANIC |
|-----------------------------|---|---|-------------------------------------|------------------------|
| QUOTING & NEW BUSINESS | Independent <u>Agency</u> Commoditized Agency | Direct To <u>Consumer</u> Geico Progressive | Captive Agency State Farm All State | "Organic" Agency H1360 |
| Insurance Needs Analysis | NO | NO | NO | THOROUGH |
| Application Accuracy | INACCURATE | INACCURATE | INACCURATE | ACCURATE |
| Soft or Firm Quotes | SOFT (Premium Will Change) | SOFT (Premium Will Change) | SOFT (Premium Will Change) | FIRM |
| Pre-Underwritten Quotes | NO | NO | NO | YES |
| Company Cost Comparisons | YES | NO | NO | YES |

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|------------------------------------|---|--------------------------------------|-------------------------------------|-------------------------------|
| QUOTING & NEW BUSINESS | Independent <u>Agencu</u> Commoditized Agency | Direct To Consumer Geico Progressive | Captive Agency State Farm All State | "Organic" <u>Agencu</u> HI360 |
| Current Policy Declarations Review | NO | NO | NO | YES |
| Current Policy Form Analysis | NO | NO | NO | YES |
| Deductible Analysis | NO | NO | NO | YES |
| Replacement Cost Analysis | NO | NO | NO | YES |

| QUOTING & NEW BUSINESS | "Fast Food" Insurance Independent Agency | "Fast Food" Insurance Direct To Consumer | "Fast Food" Insurance Captive Agency | 100% ORGANIC "Organic" Agency |
|--------------------------------------|--|---|---------------------------------------|--------------------------------|
| | Commoditized Agency | Geico Progressive | State Farm All State | HI360 |
| Limit Customization | NO | NO | NO | CUSTOMIZED |
| Endorsement Customization | NO | NO | NO | CUSTOMIZED |
| Coverage Transparency | NO | NO | NO | YES |
| Side-by-Side Quote Comparisons | NO | NO | NO | YES |
| Customized Risk Management Report | NO | NO | NO | YES |

Fast Food & Organic Agency <u>Value</u> Comparison

| | "Fast Food" Insurance | "Fast Food" Insurance | "Fast Food" Insurance | 100% ORGANIC |
|--------------------------------|--|---|-------------------------------------|--|
| AGENCY EXPERIENCE | Independent <u>Agency</u> Commoditized Agency | Direct To <u>Consumer</u> Geico Progressive | Captive Agency State Farm All State | "Organic" <u>Agencu</u> Horswell Insurance |
| Policy Service | REACTIVE ORDER TAKING | REACTIVE ORDER TAKING | REACTIVE ORDER TAKING | PROACTIVE CONSULTATIVE |
| Account Management | NO | NO | NO | YES |
| Policy Annual Review Report | NO | NO | NO | YES |
| Policy Rate Reviews & Shopping | YES | NO | NO | YES |
| Customized Client Reports | NO | NO | NO | YES |

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|--|--|--------------------------------------|-------------------------------------|---|
| AGENCY EXPERIENCE | Independent <u>Agency</u> Commoditized Agency | Direct To Consumer Geico Progressive | Captive Agency State Farm All State | "Organic" <u>Agency</u> Horswell Insurance |
| Courtesy Declarations Audit | NO | NO | NO | YES |
| Courtesy Fraud Prevention | NO | NO | NO | YES |
| Coverage Quality | LOW QUALITY | LOW QUALITY | LOW QUALITY | QUALITY |
| Insurance Company, Market, & Industry Research | NO | N/A | N/A | YES |

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|----------------------------------|---|--------------------------------------|-------------------------------------|---|
| AGENCY EXPERIENCE | Independent Agency Commoditized Agency | Direct To Consumer Geico Progressive | Captive Agency State Farm All State | "Organic" <u>Agency</u> Horswell Insurance |
| Licensed Agent Representation | YES | NO | YES | YES |
| Sales OR Consultative | SALES | SALES | SALES | CONSULTATIVE |
| Communication & Professionalism | UNPROFESSIONAL | UNPROFESSIONAL | UNPROFESSIONAL | PROFESSIONAL |
| Educational Backgrounds | HIGH SCHOOL | HIGH SCHOOL | HIGH SCHOOL | COLLEGE + |
| Professional Experience | INSURANCE LICENSE | INSURANCE LICENSE | INSURANCE LICENSE | Financial Planning Insurance Planning Real Estate Planning Banking & Finance |

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| Value or Transaction Centric | TRANSACTION | TRANSACTION | TRANSACTION | VALUE |
| Relationship or Transaction Centric | TRANSACTION | TRANSACTION | TRANSACTION | RELATIONSHIP |
| Risk & Coverage Consultation | NO | NO | NO | YES |
| Real Estate Consultation & Representation | NO | NO | NO | HORSWELL PROPERTIES |
| Financial Analysis & Consultation | NO | NO | NO | HORSWELL CONSULTING |

What are the consequences of consuming "Fast Food" Insurance renewal after renewal?

FINANCIAL "HEART ATTACK"

You will very likely experience a financial "heart attack" if you continue to consume "processed" (commoditized) insurance year after year. It only takes one error or one missed endorsement to easily put you 100K out of pocket or more. Or worse, financial bankruptcy. Was the false appearance of convenience, and \$250 in savings worth it? "Fast Food" Insurance overemphasizes cost in an unhealthy penny mindset and misses the big picture of wealth in the insurance equation. When you do real financial analysis of the cost to have the right coverage, it usually never makes sense to sacrifice quality coverage for savings. The break even analysis proves it and it is eye opening. You think you are saving money cutting coverage but you are only taking on massive financial risk. We can show you the calculations. It's not opinion...it's math. It's time to go 100% "organic" so that you don't have an untimely financial heart attack."